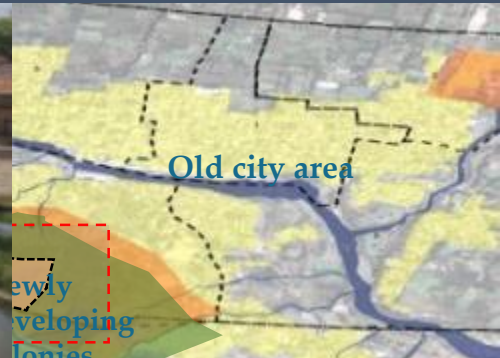# Performance Assessment System
in Urban Water Supply and Sanitation
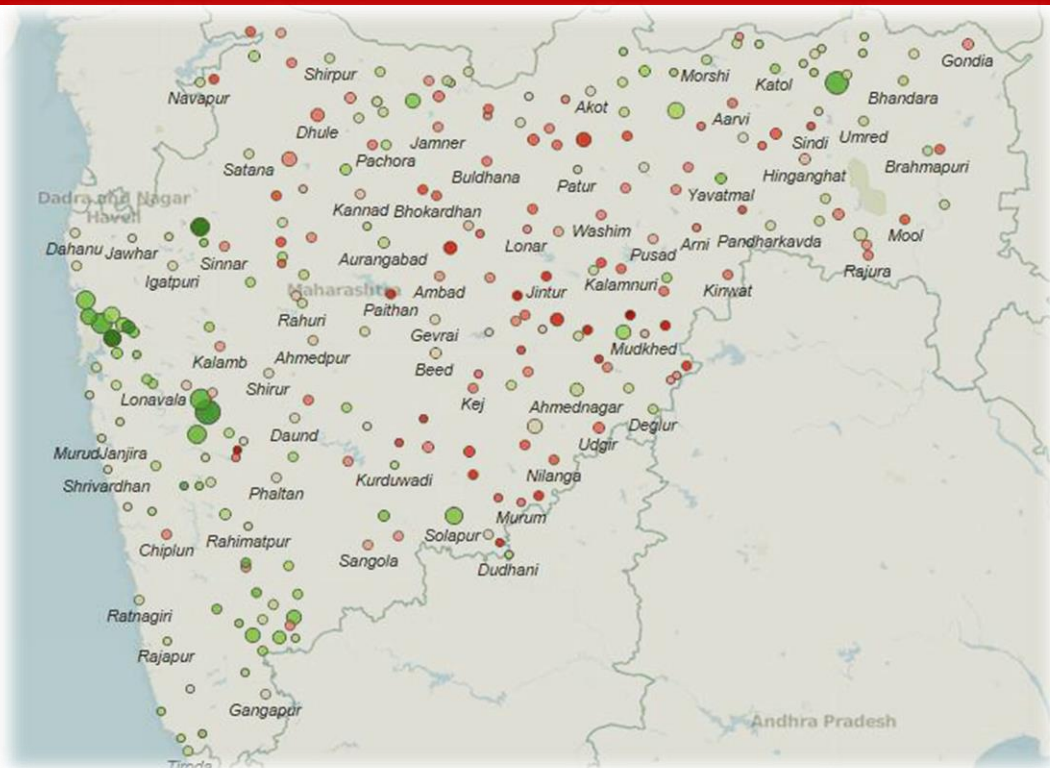
Maharashtra

Directorate of Municipal Administration (DMA), GoM

20th June 2019

Maharashtra

KEY DETAILS	2011
Area (Lakh sq. km)	3.08
Population (million)	112.27
% of urban to total state population	45.23
Spread	6 Divisions 35 Districts 252ULBs

Classification of ULBs	No. of ULBs From 2017-18	Range of Population
State	**396**	
M. Corporations	27	> 3,00,000
A Class M. Councils	17	>1,00,000 to < 3,00,000
B Class M. Councils	73	>40,000 to < 1,00,000
C Class M. Councils	146	< 40,000
Nagar Panchayats	133	As Notified

SLB-PAS in Maharashtra – journey of 10 years

PAS Project initiated in Maharashtra from 2009 by CEPT, Ahmedabad and AIILSG, Mumbai, in collaboration with UDD, WSSD and DMA, GoM –

- **One of the first two States** in the country to have adopted PAS-SLB, even before they became the 13th /14th FC requirements – in order to mainstream SLBs within ULB functioning

- Performance measurement through online portal and **preparation of SLB Gazette for 13th and 14th FC** – initiated and led by UDD and DMA, GoM, facilitated by CEPT and AIILSG

- **Online database on UWSS** for all ULBs, for last 10 years – being linked to/ used / referred under various urban development missions and programmes

- Not limited to performance measurement, but extended to **performance monitoring and improvement- city (CSPs, PIPs) and State level support**

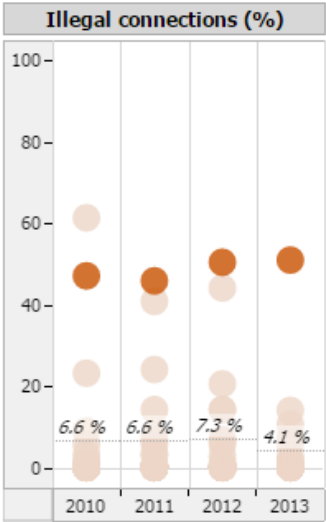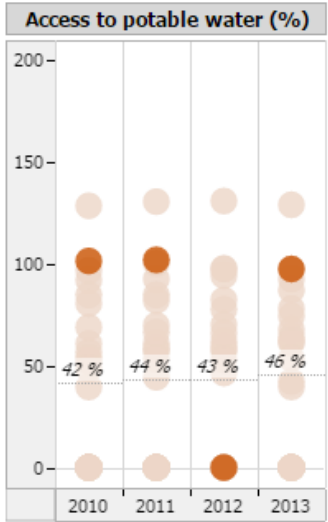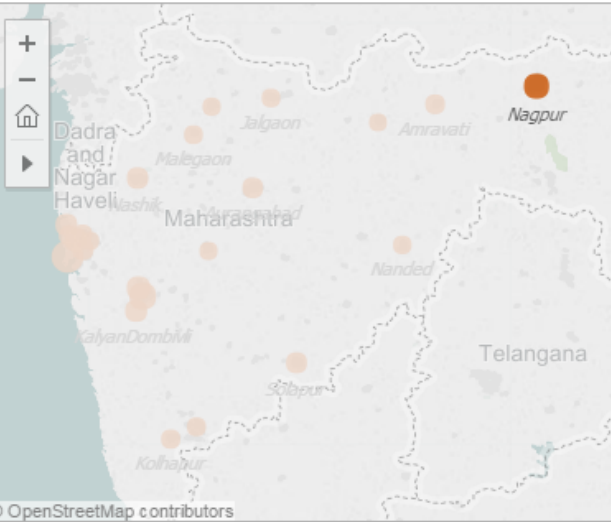# From 'no data' to 'organised data' on the portal

- In initial years - centralised or decentralised data submission workshops conducted at AIILSG, Mumbai

- 2010- workshops in the DMA office- status reviewed daily by the Director, DMA

- Now ULBs submit their data from their offices- required support provided by PAS team

- Progress is reviewed and monitored by DMA, UDD

- SLB Gazette published every year under 13th and 14th FC.

- CAG refers to PAS database for municipal audits

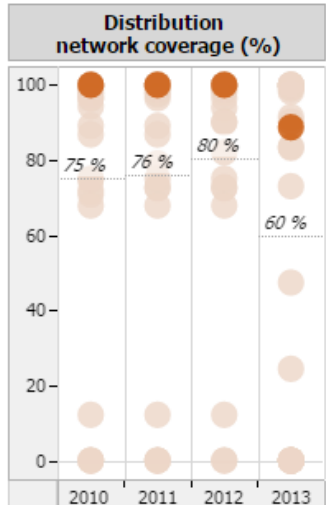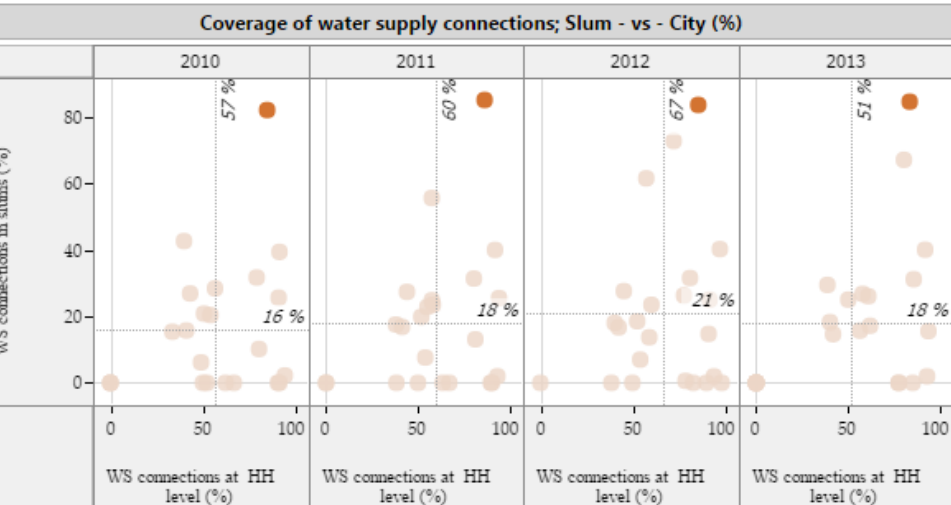- SLB Gazette for 2018-19 under process

www.pas.org.in

| State Profile 1 | State Profile 2 | City Profile | Access and Coverage | Service levels and Quality | Financial Sustainability |

Indicators for **Access and Coverage** in **Water Supply**

ULB : *Nagpur*, Class : *MC*

Access to potable water (%)

42 %   44 %   43 %   46 %

2010 2011 2012 2013

Illegal connections (%)

6.6 %   6.6 %   7.3 %   4.1 %

2010 2011 2012 2013

Select ULB

Ahmednagar
Akola
Amravati
Aurangabad
Bhiwandi
Dhule
Greater Mumbai
Jalgaon
KalyanDombivli
Kolhapur
Malegaon
MiraBhayandar
Nagpur
Nanded
Nashik
Navi Mumbai
Pimpri Chinchwad
Pune
Sangli
Solapur
Thane
Ulhasnagar
Vasai Virar

Coverage of water supply connections; Slum - vs - City (%)

| 2010 | 2011 | 2012 | 2013 |

57 %   60 %   67 %   51 %

16 %   18 %   21 %   18 %

WS connections at HH level (%) — WS connections at HH level (%) — WS connections at HH level (%) — WS connections at HH level (%)

Distribution network coverage (%)

75 %   76 %   80 %   60 %

2010 2011 2012 2013

© OpenStreetMap contributors

City

E-Governance – State level effort for ULB level mechanism

(2007)
E- Governance System at ULB level
(MAINet by ABM Knowledgeware)

Baramati Municipal Council

ACCOUNTS

ASSESSMENT

AUTHENTICATION SERVER

BIRTH AND DEATH

C F C

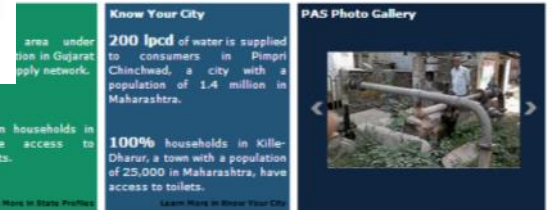COMMON MASTERS

LIGHT

MARRIAGE REGISTRATION

TOWN PLANNING

UWMS

WATER

EXIT

PAS portal- (2009)

Efforts to integrate/ link both the systems

Data driven initiatives for monitoring and development

- **Municipal corporations like Navi Mumbai, Pimpri- Chinchwad, Pune have developed city level information and monitoring systems to operate and monitor various urban services**

- **First City Data Officer in Pune under 'City Data for India' initiative - under Smart City Mission- to tap the potential of municipal datasets and drive data driven decision making**

- **Municipal councils like Malkapur, Shirpur Waravde have adopted online monitoring of services**

- **Monitoring of Government schemes/ income- expenditure in municipal councils through DMA's web portal**

Data driven initiatives for monitoring and development

- **Every ULB has its own web portal - accounts, budgets, scheme details to be uploaded**

- **Maharashtra Jeevan Pradhikaran's schemes are monitored through MJP's web portal- linked to MAINet**

- **Paperless districts- Sindhudurga district's initiative**

- **BPMS, Online property and water tax payments and online RTS services**

- **PAS to be integrated with SCADA system – being implemented under Maharashtra Suvarn Jayanti Nagarotthan Yojana (a State level scheme)**

Thank You

Directorate of Municipal Administration, Maharashtra