





Performance Assessment System for urban services





City support from planning to implementation





Capacity building ODF cities On-site sanitation



Water management planning





Sanitation planning tools

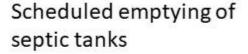


Financing water and sanitation



Equity in urban services



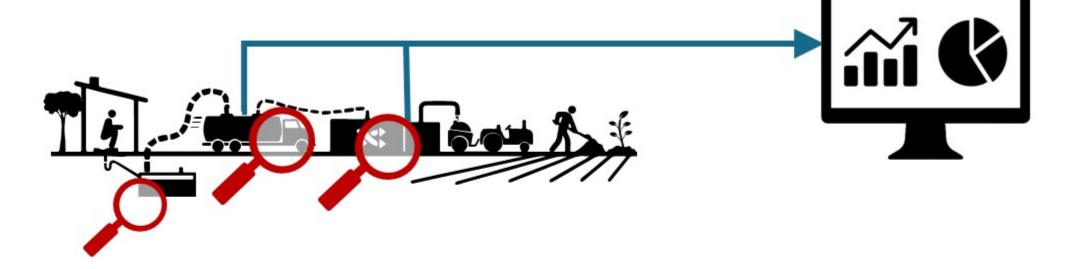


Faecal sludge treatment plants

Engagement of private section for sanitation services



SMART FSSM systems



- Building Onsite sanitation information systems
- Create database
- Monitoring forms

- Monitoring septic tank desludging services
- Register safe delivery to FSTP
- Paperless receipts
- Capture customer signature, geolocation onscreen
- Geo-Dashboards



Tools developed







SaniTrack

Capacity building of municipal workers and private desludgers

Municipal staff starting to use these apps and systems themselves

Dashboards - City officials can look at performance of desludger and treatment facility staff before making monthly payments

Apps also in local language







