

Road Map towards 24x7 Water Supply in Class 'A' Municipal Councils in Maharashtra



PAS Project, CEPT University, India

Introduction

Context

- Government of Maharashtra (GoM) in the workshops held with Chief Secretary, commissioners and chief officers of class 'A' municipal councils requested support of PAS Project in two key areas:
 - **•** For implementing 24x7 water supply system
 - **Open Defecation Free (ODF) cities**
- The improvement areas were in line with the Government of India's s Service Level Benchmarking (SLB) initiative and GoM's Maharashtra Sujal Nirmal Abhiyaan (MSNA) programme
- The PAS Project has, as suggested by GoM, provided support to all 15 class 'A' cities with the focus on two above mentioned areas
- The PIP exercise began in mid 2011. A performance improvement framework was developed as part of this exercise

Performance Improvement Framework

Basic framework for performance improvement and tools for performance improvement has been developed for urban local governments focusing on citywide approaches



Performance Assessment

Performance indicators for each sector are the main basis for assessing actual service performance

Inter Sectoral Planning

Actions include both traditional capital intensive infrastructure as well as other no/low cost actions such as policies and process changes

Financial Assessment

Overall plan is developed through a rigorous financial feasibility assessment with respect to present Municipal finance status

PIP Activities for Class 'A' Cities of Maharashtra

Data Collection and Verification

Data Collection through site visits and discussions with ULB officials

Initial ideas on PIP were discussed with the ULB staff





Data Analysis and Action Planning

Data Analysis under guidance of sector experts and Municipal Officials

> Focus on 24x7 and ODF

Identification of Key Improvement Areas, prioritisation of actions and financial assessment



Cost Estimates in consultation with GoM, ULBs and Sector Experts

Cost estimates for all high and low-cost actions suggested through analysis

PIP Workshops for inputs from GoM

To explore funding options for undertaking improvement actions



Situation Assessment

Class 'A' Cities of Maharashtra

Demography

| City Name | Area (sq.km) | Population (2011) | Number of HHs (2011) | |
|--------------|-----------------|----------------------|----------------------------|--------------------------------|
| Latur | 33.0 | 382,754 | 71,871 | MAHARASHTRA |
| Chandrapur | 56.3 | 321,036 | 73,035 | Gondia |
| Parbhani | 57.6 | 307,191 | 56,067 | Bhusawale Achalpure Wardha |
| Ichalkaranji | 29.8 | 287,570 | 60,889 | Yavatmale Yavatmale |
| Jalna | 81.9 | 285,349 | 53,126 | Chandrapuro Chandrapuro C |
| Ambernath | 38.0 | 254,003 | 54,948 | Ambarnathe Parbhanie Parbhanie |
| Bhusawal | 13.4 | 187,750 | 38,439 | |
| Beed | 8.3 | 146,237 | 28,510 | Barshi |
| Gondia | 18.1 | 132,889 | 27,787 | Satara |
| Satara | 8.2 | 120,079 | 27,056 | Ichalkaranji |
| Barshi | 36.3 | 118,573 | 24,430 | CLASS-A |
| Yavatmal | 10.2 | 116,714 | 25,670 | Kiometers Usishid Boundary |
| Achalpur | 16.0 | 112,293 | 21,689 | |
| Panvel | 3.6 | 111,906 | 28,319 | |
| Wardha | 7.4 | 105,543 | 23,532 | |

Source: PAS data 2010-11

Water Supply Sources



- Major source of water supply is bulk purchase, which includes around 57% bulk raw water and 19% bulk treated water
- □ The dependency on groundwater sources is limited to only 5 % of the total water quantity
- Jalna pumps water from the farthest distance (130 kms) followed by Barshi and Latur that pump water from 65 and 60 km respectively.
 PAS Project

| Cities | Approx. distance from | | | |
|--------------|-----------------------|--|--|--|
| | farthest water source | | | |
| | (km) | | | |
| Jalna | 130.0 | | | |
| Barshi | 65.0 | | | |
| Latur | 60.0 | | | |
| Yavatmal | 25.0 | | | |
| Chandrapur | 22.0 | | | |
| Ichalkarinji | 18.0 | | | |
| Parbhani | 17.0 | | | |
| Panvel | 16.0 | | | |
| Gondia | 16.0 | | | |
| Wardha | 11.0 | | | |
| Satara | 6.5 | | | |
| Ambernath | 3.5 | | | |
| Bhusawal | 1.5 | | | |
| Achalpur | Groundwater | | | |
| Beed | nd | | | |

Water Supply Coverage

Coverage of water supply connections and distribution network



Source: PAS data 2010-11

□ Apart from 3 cities, all the other cities have a gap of more than 10% between distribution network and HH level connections

□ Ambernath has 100% area covered with distribution network and 97% HH level coverage

□ Yavatmal, Latur, Wardha and Panvel have more than 80% area covered under distribution network but less than 60% HH level connections

Water Supply Coverage

Coverage of water supply connections at city and slum level



Source: PAS data 2010-11

□ Apart from 4 cities, all the other cities have more than 15% gap between water supply connection in slums and at city level

□ Jalna, Chandrapur, Gondia and Barshi have higher coverage of household connections at slum level than overall city level

□ Bhusawal and Ichalkarinji have the highest gap between slum level coverage of water supply connections and overall city level coverage

Quantity of Water Supply

Per capita supply of water at ex treatment plant and at consumer end



Source: PAS data 2010-11

The quantity of water supply needs to be adequate to run a 24x7 water supply network and therefore, some cities needs to increase water supply even to attempt 24x7 pilot project
 6 cities report more than 100 lpcd at consumer end. Ichalkaranji has the highest supply at the consumer end at 138 lpcd. Parbhani and Jalna are the lowest in the group with less than 30 lpcd supply. Therefore these two cities will have to increase their water supply to even attempt 24x7 water supply system

Extent of Non-Revenue Water

Source: PAS data 2010-11

Extent of Non-Revenue Water (Estimated)



□ To ensure proper functioning of 24x7 water supply network, losses should be minimum and assessed in a reliable manner

More than half of the cities have NRW vales less than
 25%. However, the reliability of these values is very low

□ For all class 'A' cities, except for Panvel (B grade) and Ambernath (A grade), the NRW value for other cities is of grade D reliability due to absence of metering

□ Only 7 cities report consumer water metering. The highest percentage of metering is in Achalpur, Gondia, Yavatmal and Ambernath

Source: PAS data 2010-11



Continuity of Water Supply

Water supply hours



Only 6 cities (Satara, Panvel, Chandrapur, Achalpur, Ambernath, Gondia) report daily water supply. The average supply hours are between 1 to 4 hours per day

Among the remaining 9 cities, Yavatmal performs better as it supplies water on alternate days for 1.5 hours per day

Jalna represents the most extreme case with water being supplied only once in a fortnight

Shortcomings of Intermittent Supply

Operation and Maintenance

- Valves suffer frequent wear and tear
- Varying pressure also lead to frequent failures in the water supply network
- Difficult to predict the actual behavior of water supply system
- Leads to contamination of water supply during non-supply hours

Resource requirement

- Large size of pipe mains and storage tank is required
- Extra dose of chlorine or other disinfectants are required

Scenario at consumer end

- Due to uncertainty of supply, consumers store a large quantity of water and waste it before collecting fresh water again
- Inconvenient supply hours affect poor people due to short of storage capacity

Need for 24x7 Water Supply

Leads to

- Better service to consumer
 - Continuous water supply at desired pressure
 - Decreased contamination of water supply and improved health outcomes
- Reduction in water losses
- Improved accountability of system (input-supplyconsumption)
- Sustainability of system (improved finances, optimised water supply and consumption)

Moving towards 24x7 Water Supply System *Class 'A' Cities of Maharashtra*

- Malkapur Nagar Panchayat
 - **7,200** HHs
 - Entire city is covered under 24x7 water supply scheme
- Pilot zone in Kulgaon-Badlapur Municipal Council
 - **4**0,000 HHs
 - 8 out of 34 wards have 24x7 water supply, covering 30% of city population
- Pilot zones in Amravati Municipal Corporation
 - □ 1,35,000 HHs
 - 4 out of 16 zones have 24x7 water supply, covering 17% of city population

Steps for 24x 7 Water Supply

Developing reliable data on distribution network and customers

- Consumer survey
- GIS mapping
- Network restructuring
- Hydraulic modelling
- DMA demarcation and installation of bulk flow meters
- Control of leakages and energy optimisation
- Undertaking water audit, energy audit and leak detection survey

Preparation and implementation of 24x7 water supply project

- DPR preparation for 24x7 water supply
- Selection and implementation of pilot zone for 24x7 waters supply
- Introduced metering and volumetric tariff
- Scaling up in the whole city

□ For efficient and effective operation of urban water supply services, improvements are essential

- The technical guidelines suggested by Ministry of Urban Development (MoUD), Government of India towards 24x7 systems provide an approach based on
 - Institutional improvements
 - Technical improvements
 - Commercial improvements

Technical Shortcomings

Summary of key technical shortcomings:

- Reliable data on distribution networks and customers do not exist
- There is virtually no metering of bulk water produced, transmitted or distributed at any point in the network
- Pipelines within the distribution system are totally interlinked
- Control of leakage on a routine, planned basis is impossible
- It is unusual for a water utility to routinely measure or assess adequacy of system pressure and
- Customer meters do not function with any predictable accuracy under intermittent supply conditions

Major commercial shortcomings are:

- Lack of computerised billing and collection system with updated consumer records
- Many cities have flat rate tariff
- Some of the technical aspects that will require improved managerial skills and automation are:
 - Establishing district metered areas (DMAs)
 - Preparation of appropriate hydraulic models and their application in planning, designing and operation
 - Pressure management
 - Installing and managing control devices for management of continuous supply

Technical and Commercial Improvements

The technical and commercial constraints mentioned in the MoUD guidelines can be resolved through the implementation of GoM's reform programme of MSNA.

Shortcomings

- Reliable data on distribution networks and customers does not exist
- There is virtually no metering of bulk water produced, transmitted or distributed at any point in the network
- Pipelines within the distribution system are totally interlinked
- Control of leakage on a routine, planned basis is impossible
- It is unusual for a water utility to routinely measure or assess adequacy of system pressure
- Lack of computerised billing and collection system with updated consumer records
- Many cities have flat rate tariff

Improvement measures

- Consumer survey and GIS mapping of network
- Hydraulic modelling and creation of DMAs
- Water audit, leak detection survey and energy audit
- Computerised water billing and collection system
- Consumer end metering and introduced volumetric tariff

Status of Implementation of Water Supply Reforms

| | Reduce NRW and increase water supply hours | | | Metering | | Cost recovery |
|--------------|--|--|---|--|---|--|
| Cities | Consumer survey | Water audit/leak detection and energy audit | GIS mapping and hydraulic modelling | DMA demarcation installation of bulk flow meters | Introduce metering and volumetric tariff | Computerised water billing and collection system |
| Ambernath | | | | | | |
| Gondia | | | | | | |
| Satara | | | | | | |
| Yavatmal | | | | | | |
| Latur | | | | | | |
| Chandrapur | | | | | | |
| Barshi | | | | | | |
| Beed | | | | | | |
| Parbhani | | | | | | |
| Achalpur | | | | | | |
| Bhusawal | | | | | | |
| Ichalkaranji | | | | | | |
| Jalna | | | | | | |
| Panvel | | | | | | |
| Wardha | | | | | | |

| Projects in progress | Sanctioned projects | No existing projects |
|----------------------|---------------------|----------------------|
| | | |

Proposed Phase-wise Plan for 24X7

Class 'A' Cities of Maharashtra

Approach to Implement 24x7 Water Supply



Based on diagnostic assessment of 15 class 'A' cities, the cities are divided in 3 groups. City selection parameters for proposing 24x7 water supply:

□ Existing performance of service delivery

- Source availability
- Network coverage and connections
- Existing leakages and losses

□ Preparedness/implementation of sector reforms

- Consumer survey
- Water and energy audit
- GIS and hydraulic modelling
- Demarcation of DMAs and installation of bulk flow meters

Proposed/sanctioned projects

- Source augmentation
- Replacement/extension of distribution network

Approach to Implement 24x7 Water Supply

Group 1 cities

- Ambernath, Gondia, Satara, Yavatmal
- Cities have already started implementing reforms related to water supply and detailed project reports (DPRs) for continuous water supply have been completed in three out of four cities

Group 2 cities

- Achalpur, Barshi, Beed, Bhusawal, Ichalkaranji, Panvel, Wardha
- For few components of water reforms proposed in Barshi, Beed and Chandrapur. Rest of the cities need to initiate reforms as first step towards 24X7

Group 3 cities

- Jalna, Latur and Parbhani
- Jalna and Parbhani have to assure water source before initiating 24x7. Augmentation of distribution network is going on in Latur
- After completion of source and distribution network augmentation, MSNA reforms should be initiated for further improvement

Costing for 24x7 Water Supply



Group 1 cities

Ambernath, Gondia have already prepared DPR for 24x7 water supply

□ Yavatmal has prepared draft DPR

□ Satara's cost is estimated in consultation with municipal officials

Except Ambernath, all cities in this group are covered under UIDSSMT

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Costing for 24x7 Water Supply



Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

5.0

1.5

0.8

Ichalkaranji

Panvel

Wardha

24.9

23.6

38.5

29.9

25.1

39.3

Costing for 24x7 Water Supply



| Cities | Augmentation | Reform | Cost for 24x7 | Total cost |
|----------|--------------|--------|---------------|------------|
| | cost | cost | Water Supply | |
| Jalna | 145.0 | 1.6 | 103.9 | 250.5 |
| Latur | 14.1 | 1.66 | 110.5 | 126.2 |
| Parbhani | 140.0 | 1.4 | 183.2 | 324.6 |

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Group 3 cities

□ In Jalna and Parbhani, source augmentation work is going on and in Latur, augmentation of distribution network is being undertaken

□ After completion of augmentation work, cities will carry out reform work and assess the improvement of water supply scheme

The cities will then implement 24x7 water supply project

Phasing and Funding

Phase wise Implementation Timescale



| Total Cost for 24x7 Water Supply (in Rs. in crores) | | | | | |
|---|--|--------------------|---------------------------------|--|--|
| | 24x7 water supply (Actual implementation costs) | Reform Measures | Source augmentation costs | | |
| Group 1 | 298 | | | | |
| Group 2 | 461 | 18 | | | |
| Group 3 | 398 | 5 | 299 | | |
| Total | 1157 | 23 | 299 | | |

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Possible sources of funding:

□ Source augmentation work is already funded under UIDSSMT

The low-cost reform measures can be funded under MSNA. (Over the past six years, a total of Rs. 448.6 crore has been spent and Rs. 213 crore has been allocated for the FY 2011-12 by the State as part of the MSNA reforms implementation)

□Implementation of 24x7 water supply can be funded under Maharashtra Swarna Jayanti Nagarothan Maha Abhiyan (MSJNMA)(in 2 years, Rs. 88 crore has been spent). Potential source of funding can be through a new JNNURM, which is expected to focus on small and medium town

Way Forward

To implement and operate a successful 24x7 water supply system, sound water management practices, governance, policy and tremendous political will are required

 There are various models like public private partnership; hybrid model of government, city and civil society etc. (Source: Achieving 24x7 water and water loss management in intermittent supply environment, IWA Water Wiki)

 Cities can adopt appropriate model to implement and operate 24x7 water supply system



Achalpur: Existing Situation

Background Information

- □ Area (sq. km): 16.04
- □ Population: 1,12,293
- □ Slum population: 53.7% of total population
- Number of slums: 27 notified and 5 non-notified
- □ Number of wards: 38

Performance of Water Supply System



Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project



Schematic Diagram of Water Supply System: Achalpur



Ambernath: Existing Situation

Background Information

- □ Area (sq. km): 38
- □ Population: 2,59,023
- □ Slum population: 57% of total population
- □ Number of slums: 52
- □ Number of wards: 50

Performance of Water Supply System









Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Ambernath



Barshi: Existing Situation

Background Information

- □ Area (sq. km): 36.26
- \square Population: 1,18,475
- □ Slum population: 41.02% of total population
- □ Number of slums: 32
- □ Number of wards: 38

Performance of Water Supply System



Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Barshi

Beed: Existing situation

Background Information

- □ Area (sq. km): 8.29
- □ Population: 1,86,000
- □ Slum population: 39.14% of total population
- □ Number of slums: 20
- □ No. of wards: 42

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Beed

Bhusawal: Existing situation

Background Information

- □ Area (sq. km): 13.38
- \square Population: 1,86,444
- □ Slum population: 11.33% of total population
- □ Number of slums: 17
- □ Number of wards: 47

Performance of Water Supply System

Schematic Diagram of Water Supply System: Bhusawal

Chandrapur: Existing Situation

Background Information

- □ Area (sq. km): 56.28
- □ Population: 3,21,436
- □ Slum population: 11.33% of total population
- □ Number of slums: 80
- □ No. of wards: 61

Performance of Water Supply System

Erai Dam

41 MLD; 22 km; closed condu

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Chandrapur

Gondia: Existing situation

Background Information

- □ Area (sq. km): 18.08
- □ Population: 1,32,889
- □ Slum population: 33.97% of total population
- □ Number of Slums: 58
- Number of wards: 39

Performance of Water Supply System

Schematic Diagram of Water Supply System: Gondia

Ichalkaranji: Existing situation

Background Information

- □ Area (sq. km): 29.84
- □ Population: 2,87,695
- □ Slum population: 9.79% of total population
- □ Number of slums: 19
- Number of wards: 57

Performance of Water Supply System

Schematic Diagram of Water Supply System: Ichalkaranji

Jalna: Existing Situation

Background Information

- □ Area (sq. km): 81.86
- □ Population: 2,85,349
- □ Slum population: 25.74% of total population
- □ Number of slums: 53
- □ Number of wards: 18

Performance of water supply system

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Jalna

Latur: Existing situation

Background Information

- □ Area (sq. km): 33
- □ Population: 3,82,754
- □ Slum population: 34% of total population
- □ Number of slums: 73
- □ Number of wards: 22

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Latur

Panvel: Existing Situation

Background Information

- □ Area (sq. km): 12.17
- □ Population: 1,90,000
- □ Slum population: 5.76% of total population
- □ Number of slums: 15
- □ Number of wards: 38

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Panvel

Parbhani: Existing Situation

Background Information

- □ Area (sq. km): 57.61
- □ Population: 3,07,000
- □ Slum population: 43.04% of total population
- Number of slums: 71
- Number of wards: 57

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Parbhani

Satara: Existing Situation

Background Information

- □ Area (sq. km): 8.15
- □ Population: 1,20,079
- □ Slum population: 9.16% of total population
- □ Number of Slums: 21
- □ Number of wards: 39

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Satara

Wardha: Existing Situation

Background Information

- □ Area (sq. km): 7.44
- \square Population: 1,06,439
- □ Slum population: 17% of total population
- D Number of Slums: 17
- □ Number of wards: 13

Performance of Water Supply System

Schematic Diagram of Water Supply System: Wardha

Yavatmal: Existing situation

Background Information

- □ Area (sq. km): 10.17
- □ Population: 1,16,714
- □ Slum population: 38% of total population
- □ Number of alums: 25
- □ Number of wards: 40

Performance of Water Supply System

Source: Compiled from PIP Reports of Class 'A' Cities of Maharashtra developed under PAS Project

Schematic Diagram of Water Supply System: Yavatmal

