

Review Meeting on Performance Improvement Plans for Class 'A' Cities with Director, Municipal Administration, Government of Maharashtra

2nd September 2011

Directorate of Municipal Administration, Mumbai

Organised by:

CEPT University

All India Institute of Local Self-Government

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Introduction

A review meeting was organised with Mr. Rajiv Jadhav, Director, Municipal Administration, Government of Maharashtra at Directorate of Municipal Administration office in Mumbai on the progress of performance improvement plans (PIPs) for 15 class 'A' cities in Maharashtra, which are being developed on State Government's request by CEPT along with All India Institute of Local Self-Government (AIILSG).

The meeting was initiated with brief discussion on Service Level Benchmarks (SLB). Then Mr. Jadhav suggested list of actions to be undertaken by the cities for performance improvement towards achieving 24x7 water supply and open defecation free (ODF) city.

24x7 Water Supply

24x7 water supply planning should be attempted first in one district metered area (DMA) of the city and subsequently, scaled up in the entire city. Following are the steps to be carried out in one DMA initially:-

1. The chief officer (CO) should select one of 10 DMAs in the city.
2. The CO should get the selected DMA hydraulically tested and designed.
3. The CO should visit Malkapur to understand the 24x7 water supply system within next few days along with the President and Sabhapati, Water Supply. The CEPT representatives should also visit

Malkapur for the same at the earliest.

4. 100 percent individual water supply connectivity should be ensured in the selected DMA.
5. 100 percent individual water supply metering to be ensured in the selected DMA. Furthermore, it should be ensured that the meters used at the consumer end are same as used in Malkapur.
6. The Urban Local Body should go for sufficient metering of raw water, treated water and Elevated Storage Reservoir in the selected DMA.
7. The water audit of the water system and energy audit of the pumping system should be undertaken.
8. As per the software module of Kalyan Dombivili Municipal Corporation, the data entry for water supply connections should be completed and computerised billing should be initiated.
9. The record of water quality tests should be undertaken.
10. The complain register of water supply should be maintained.
11. The recovery of water supply tax should be achieved.

Open Defecation Free City

1. Wherever applicable the Municipal Councils should look at contracting out the management of community toilets in near future.

2. The cities should take a stock of the sanitation situation and develop a project proposal for construction of community toilets and submit to Directorate of Municipal Administration. The land should be identified and should be in possession of Municipal Council.

Solid Waste Management

1. Wherever needed the cities should develop scientific landfill sites.
2. The cities should look for outsourcing the solid waste

Sewerage

1. The cities that do not have a sewerage system should prepare a project report for sewerage system of entire city with the help of Maharashtra Jeevan Pradhikaran (MJP).

management service wherever the contract do not exist and are required.

The Performance Assessment System (PAS) Project

The 'Performance Assessment System – PAS' is a five-year action research project, initiated by the CEPT University, Ahmedabad with funding from the Bill and Melinda Gates Foundation. It supports development of appropriate tools and methods to measure, monitor and improve delivery of urban water and sanitation services in the states of Gujarat and Maharashtra. The PAS Project comprises three components of performance measurement, monitoring and improvement. It covers all the 400+ urban local governments in Gujarat and Maharashtra.

It is being implemented by CEPT University with support of Urban Management Centre (UMC) in Gujarat and All India Institute of Local Self-Government (AIILSG) in Maharashtra.

PAS Project

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