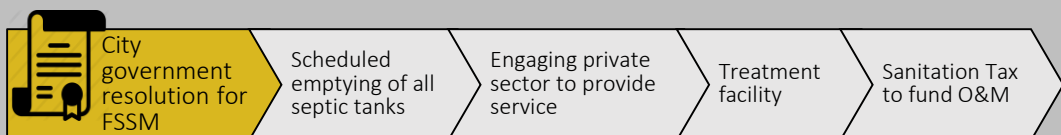
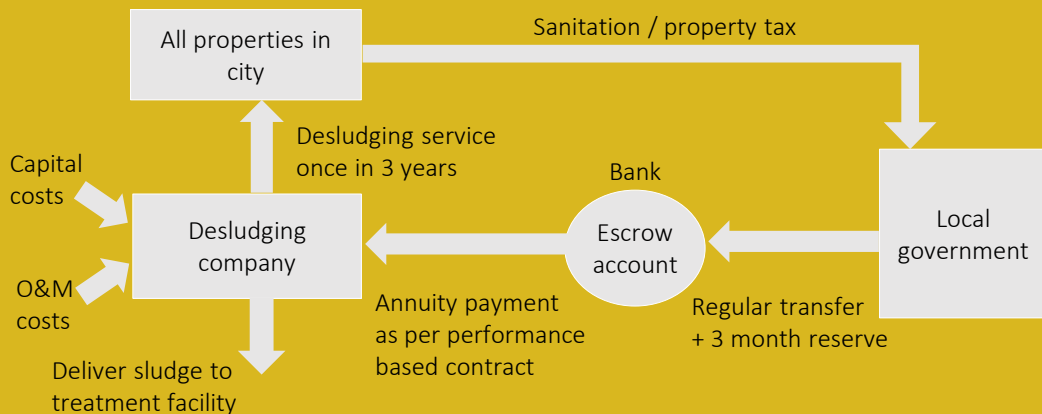


Performance based contracts for engaging private sector in FSSM - Wai & Sinnar, India



- First cities in India to implement scheduled desludging of septic tanks
- Engagement of private sector for FSSM services - Tendering was a transparent and competitive bidding process done thorough online government platform. Model tenders were vetted by top legal firms in the country.
- For scheduled emptying in both cities- A private facilities management company awarded contract for the first 3 year cycle
- For FSTP construction – Design-Build-Operate contract awarded to private company for 3 years
- Payments to emptying private sector through a Performance Linked Annuity Model (PLAM)



Performance linked payment clauses



Targeted amount of septic tanks emptied

Survey of all properties done

Operator must empty pre-determined target of septic tanks in the cycle as per schedule

After each desludging, desludging form to signed by household - Payment on submission of these forms



Compliance to safety standards and laws

Disposal at designated site only – subject to fine

On reaching FSTP site, desludging form must be signed again as proof of receipt - Payment on submission of these forms

Manual labour should not happen according to law – households can complain with picture proof – violation can lead to contract termination

Use of personal protective equipment mandatory – subject to warnings and fine



Quality of service

Operator must clean any spillage – fine for non-addressed grievances

There should be no damage to septic tanks during emptying

Model tenders available
Emptying | FSTP



CEPT's Center for Water and Sanitation (C-WAS) has been working on urban water and sanitation related action research – including training and advocacy to enable governments improve delivery of services.

C-WAS works closely with governments, supporting them in development of strategies and implementation of urban sanitation programs.



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