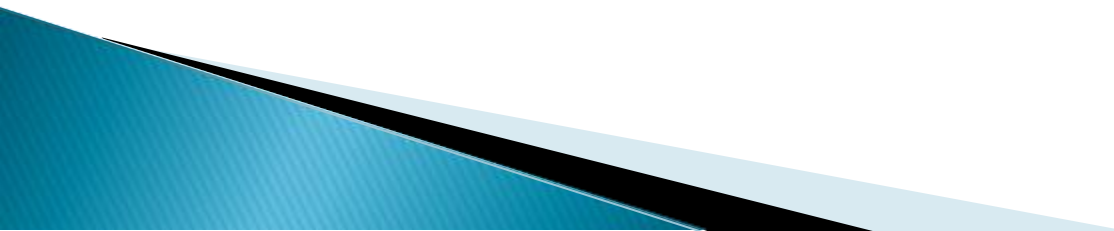


# PERFORMANCE ASSESSMENT SYSTEM IN TELANGANA

DIRECTOR OF MUNICIPAL ADMINISTRATION  
TELANGANA, HYDERABAD



# Availing of Performance grants

- ▶ The release of Performance grants to the ULB the 14<sup>th</sup> Finance Commission (FFC) has suggested that ULBs has to fulfil the following conditions.
  - Making available data on local bodies receipt and expenditure through audited accounts.
  - ▶ Improvement in own revenues; and
  - ▶ **Measure and publish service level benchmarks (SLB) for basic services.**
- 

# Availing of performance grant

- ▶ The Commissioner & Director of Municipal Administration, Hyderabad has entered an MoU with CEPT, University, Hyderabad to carry out the following activities.
  - Implementation of online SLB-PAS module
  - Integrate SLB-PAS system in existing e-governance system in pilot cities
  - City Support for preparation of service level improvement plans

# ROLE OF CEPT UNIVERSITY IN PUBLISHING THE SERVICE LEVEL BENCH MARKS

- ▶ The CEPT University, Ahmedabad has trained the Municipal Commissioners of Urban Local Bodies for the last three years i.e., during the year 2015–16, 2016–17 and 2017–18.
- ▶ The SLB data was uploaded on [www.pas.org.in](http://www.pas.org.in) and individual logins were given to the Municipal Commissioners to monitor their service levels



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# ROLE OF CEPT UNIVERSITY IN PUBLISHING THE SERVICE LEVEL BENCH MARKS

- ▶ The following is the details of Service Levels and Quality for Telangana for the F.Y-2015-16, 2016-17 & 2017-18

Category	2015-16	2016-17	2017-18
<b>Water Supply</b>			
Average per capita supply of water to consumer end (lpcd)	74.12	74.14	78.6
Average continuity of water supply (hrs)	0.62	0.72	0.8
Quantity of water supplied (%)	84	88.51	94.05

# ROLE OF CEPT UNIVERSITY IN PUBLISHING THE SERVICE LEVEL BENCH MARKS

- ▶ The following is the details of Service Levels and Quality for Telangana for the F.Y-2015-16

Category	2015-16	2016-17	2017-18
<b>Waste Water</b>			
Collection efficiency of waste water network (%)	5.2	5.4	6.2
Sewage treatment Capacity (%)	5.2	5.6	5.7

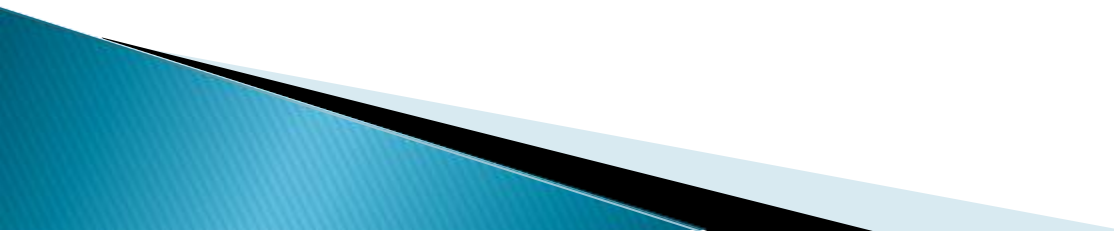
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- ▶ The following is the details of Service Levels and Quality for Telangana for the F.Y-2015-16

Category	2015-16	2016-17	2017-18
<b>Solid Waste Management</b>			
Efficiency in collection of municipal solid waste (%)	91	94	95
Extent of segregation of municipal solid waste (at treatment plant)(%)	17.5	19.00	22
Extent of municipal solid waste processed and recycled(%)	18.1	22.6	26.0



# ROLE OF CEPT UNIVERSITY IN PUBLISHING THE SERVICE LEVEL BENCH MARKS

- ▶ The data collected is used for
    - The last mile connectivity under water supply
    - Drafting State Policy for waste water reuse
    - Preparation of implementation of DPRs under Solid Waste Management
- 

**THANK YOU**

