

Incentivising change at municipal level



Key facts

18.6% URBAN HHS HAVE NO LATRINE FACILITY

32.7% of urban hhs have access to PIPED SEWER SYSTEM

38.2% HHS HAVE SEPTIC TANKS

6% OF HHS DEPEND ON PUBLIC TOILETS

12.6% of hhs resort to OD

79% OF Wastewater is UNTREATED

No Latrine Facility – emerging questions

18.6% urban hhs have NO latrine facility









12.6% of hhs resort to OD

Reasons for not having on-premise toilets

Are there Financial Issues?

Are there Legal Issues?

Are there Space Constraints 5

Onsite sanitation and FSM – emerging questions

38.2% URBAN HHS HAVE SEPTIC TANKS







Are septic tanks linked to soak pits

Are they built as per Codes / Specifications?

How often are they cleaned?

Where does the effluent flow '

What happens to the SLUDGE?

Sanitation system in urban India

Sanitation system	Gujarat	Maharashtra	Other states
Total urban population (million)	23.0	45.5	148.4
Total no of cities	167	252	1145
Sanitation system in cities			
Fully sewage system (no, %)	1 (o.6%)	o (o%)	4 (o.4%)
Fully onsite sanitation system (no, %)	105 (62.9%)	220 (87.3%)	865 (75.5%)
Mixed sanitation system (no, %)	61 (36.5%)	32 (12.7%)	276 (24.1%)

76.1 % of cities in India are dependent on on-site sanitation systems 23.6% are dependent on mixed sanitation systems

OPEN DEFECATION IN CITIES





Key Reasons No individual toilets- due to lack of funds and space

Poor situation of community toilets





COMMUNITY TOILETS



- Community toilets privately managed by NGOs, CBOs or other firms were observed to be in better condition than ULB managed toilets.
- · 4 out of 15 cities have community toilets management contract Ambernath, Barshi, Panvel and Latur.
- Various schemes by the Government of Maharashtra are contributing to building physical infrastructure to meet the gap.



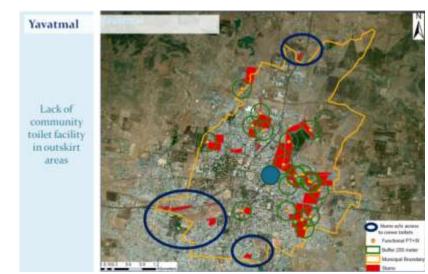
- No water/ electricity in community toilets
- Poor maintenance and cleaning
- Non attendance or shortage of workers to maintain toilets
- Unhygienic conditions around Community toilets

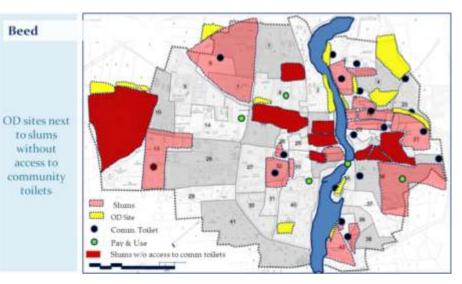
- Inappropriate location of Community toilets
- Affordability issues to use Community toilets
- Lack of awareness
- Absence of child friendly seats

INAPPROPRIATE DISTRIBUTION OF COMMUNITY TOILETS

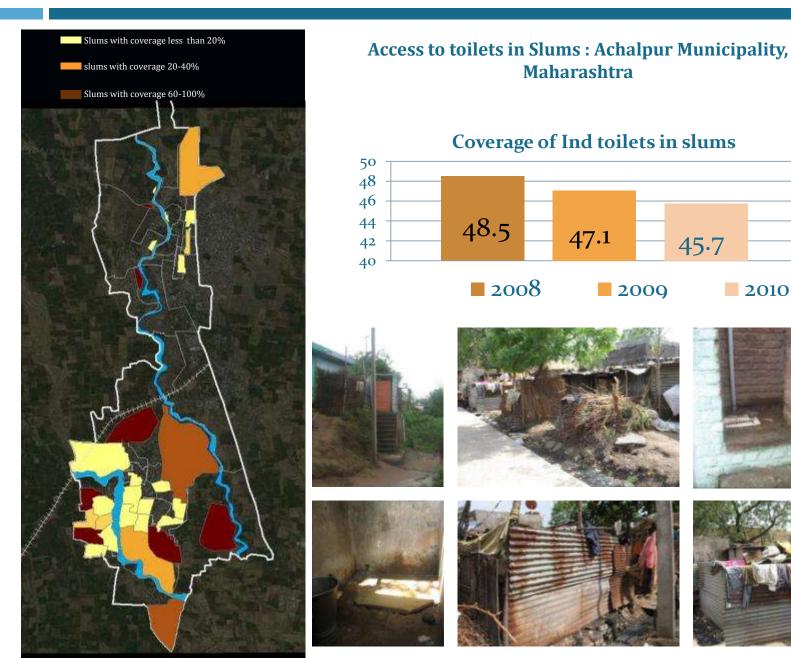


Beed





SANITATION SERVICES IN SLUMS



2010

How do we incentivize change?

Commitments

Make sanitation aspirational

Finance

Name and Shame – city sanitation ranking

- National commitment (National Urban Sanitation Policy)
 - Swachh Bharat (Clean India)
- Commitment matched by finance (toilet subsidy)
- Performance based grants
- Name and Shame (sanitation ranking)
- Aspirational (IEC activities social media)

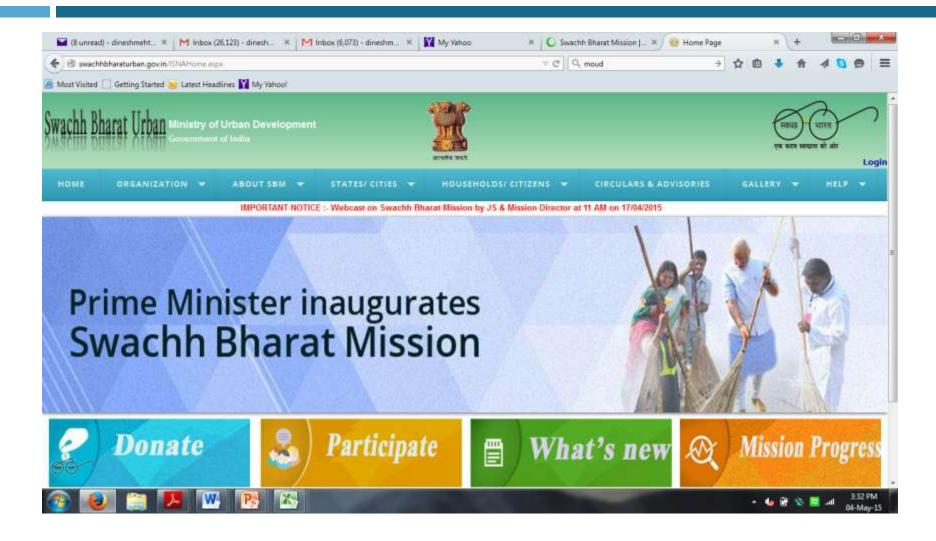
National commitment

National Urban sanitation Policy (NUSP)

The NUSP 2008 aims to provide universal sanitation services in urban India

• Providing 100% access to improved sanitation in urban India by Access 2025 to make cities open defecation free Collection • Extending coverage and ensuring proper functioning of sewerage systems and Promoting proper disposal and treatment of sludge from on site Conveyance installations Treatment • Promoting recycle and reuse of waste for non potable applications and reuse Ensuring safe collection and disposal of waste • Generating awareness about sanitation and its linkages to public **Awareness** and environmental health • Strengthening ULBs to provide sustainable sanitation services delivery Mainstream planning and implementation related to sanitation **Institutional** changes Strengthening policy and regulatory framework particularly for onsite sanitation/FSM

Swachh Bharat Mission



PAS Project

Finance to match commitments

- □ National government subsidy of Rs 4000 for toilet
- Many state governments have added their own subsidies
 - Gujarat INR 12,000 per toilet
 - Maharashtra 12,000 per toilet
- □ Target driven approach
 - Each state government decides on a number of toilets to be built in a year

PAS Project

Performance based grants

- 14th Finance Commission has kept aside 20% of grants as performance grant. Performance grant is meant to instill improved information on local finances and outcomes.
- Maharashtra state all 14 FC grants to be used for sanitation services
- Fourteenth Finance Commission has recommended that "urban local bodies will have to measure and publish service level benchmarks for basic services"

PAS Project 1

Performance Measurement



Annual service delivery

profile for 400^+

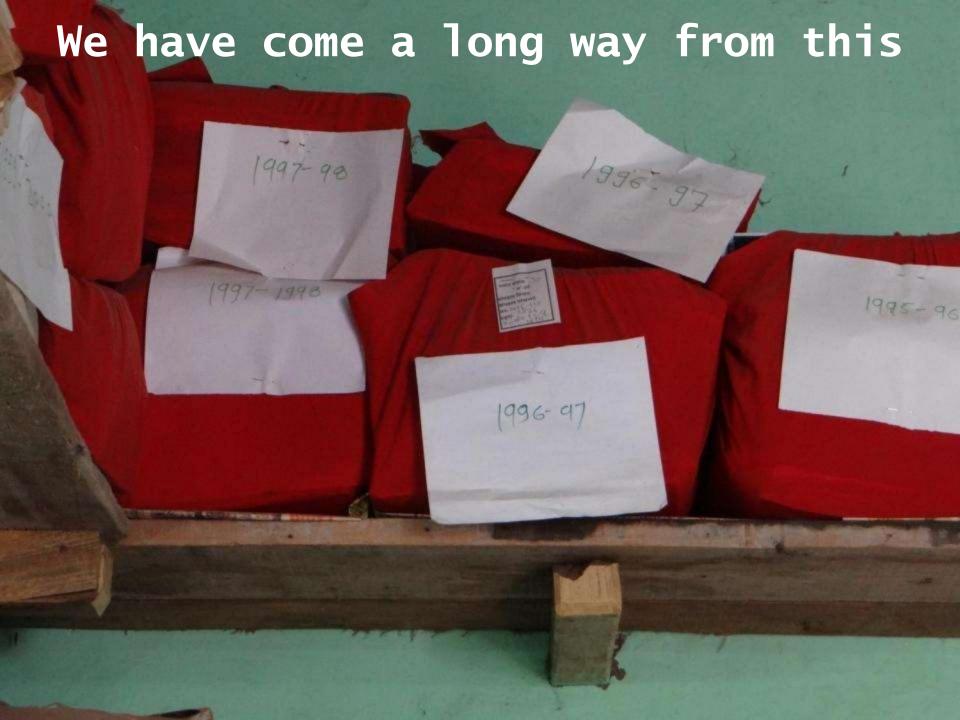
cities in 2 States for 6 years

National database for 1800 cities For 18 states for 3 years

www.pas.org.in

Water supply, Waste Water, Solid waste Management & Storm Water

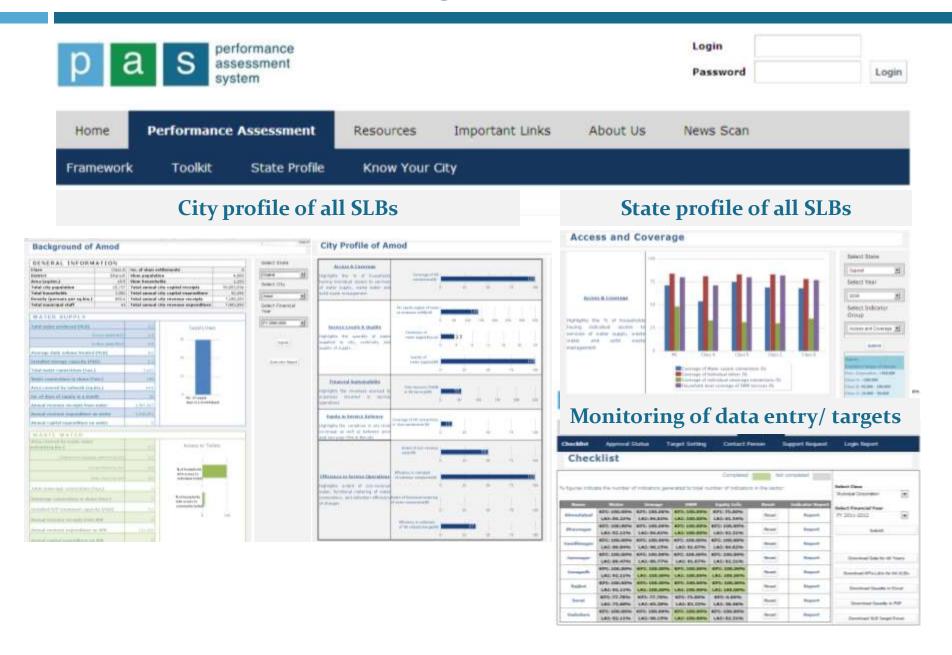




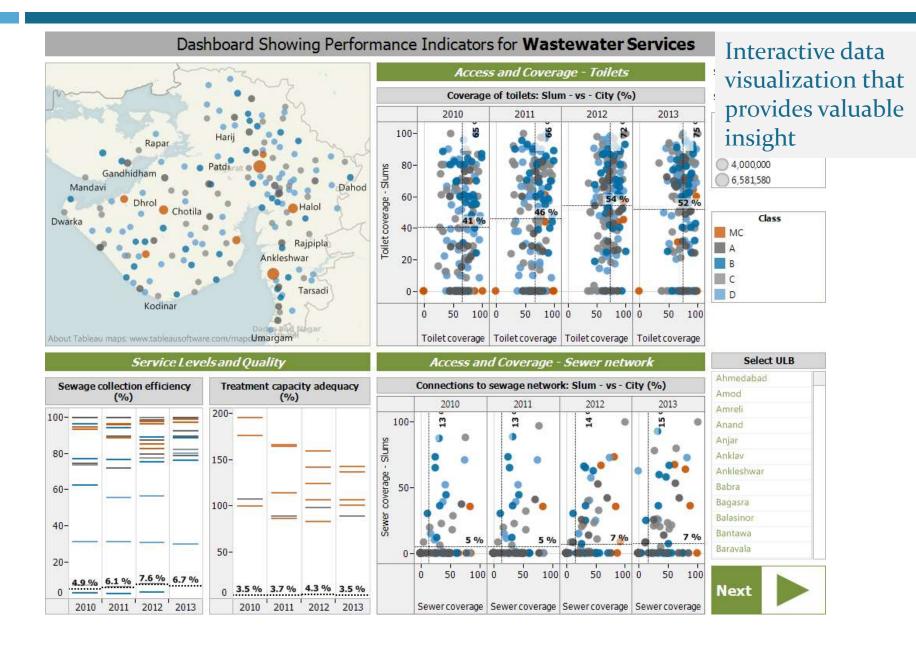
Online data entry



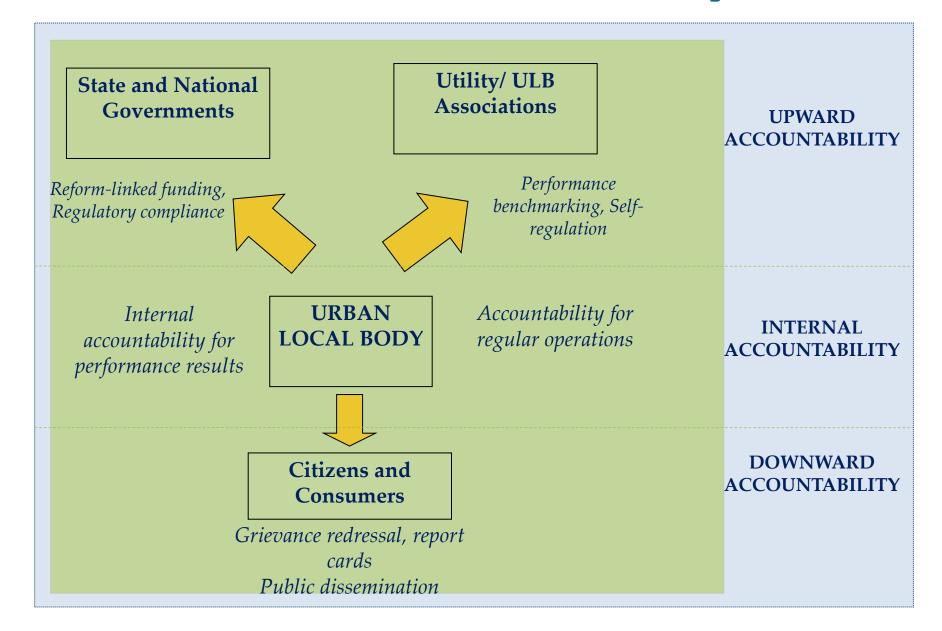
Performance Monitoring Online



Analysis of Indicators by Interactive Dashboards



Use of PAS for Accountability



Use of indicators: SANITATION LADDER

Improved Sanitation

Improved Sanitation

Improved Sanitation Facility: Facilities that ensure hygienic separation of human excreta from human contact. They include-

- 1. Flush or pour flush toilet/latrines connected to
 - Piped sewer system
 - Septic tanks
 - Pit latrine
- 2. Ventilated improved pit (VIP) latrine
- 3. Pit latrine with slab
- 4. Composting latrine

Shared Sanitation

Shared Sanitation Facilities: Sanitation facilities of an otherwise acceptable type shared between two or more households. Shared facilities include public toilets

Unimproved Sanitation

Unimproved Sanitation Facilities: Facilities that do not ensure hygienic separation of human excreta from human contact. Unimproved facilities include pit latrines without a slab or platform, hanging latrines and bucket latrines

Open Defecation

Open Defecation: Defecation in fields, forests, bushes, bodies of water or other open spaces or disposal of human faeces with solid waste

Unimproved Sanitation

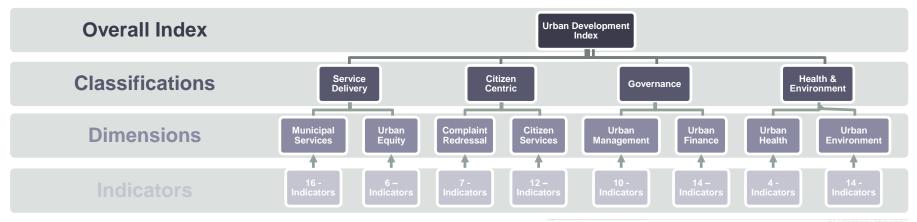
New framework for sanitation assessment

Type of system	Capture		Collection		Conveyance		Treatment	Rec	ycle and Reuse
Conventional underground Sewerage system	1. Coverage of toilets	1. 2.	Coverage of sewe			tr	dequacy of sewage eatment capacity uality of sewage treatment		etent of reuse and cycling of sewage
Onsite system – Septic tank with settle sewer / drains		7.	7. Percentage of properties connected to septic tank	8.	Percentage of septic tanks cleaned annually Percentage of septic tanks connected to settle sewer / drains for effluent	13.	treatment capacity 13. Quality of septage treatment 14. Adequacy of effluent (from septic tank) treatment capacity	12. 13.	Extent of reuse and recycling of treated septage Extent of reuse
Onsite system – Septic tank with Soak pit				10.	Percentage of septic tanks connected to soak pit for effluent disposal Collection efficiency of septage	15.		and recycling of treated	and recycling of treated effluent (from
Mixed sanitation system (Partial sewerage and onsite sanitation)		12.	Weighted average of coverage of each sanitation system	12.	Weighted average of collection efficiency of each sanitation system	12.	Weighted average of adequacy of each sanitation system Weighted average of quality of treatment of each sanitation system	12.	Weighted average of extent of reuse and recycling of each sanitation system

Ranking of cities for Maharashtra – Online system

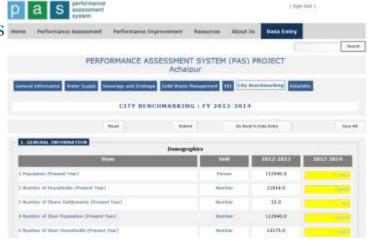
Framework and online module for city ranking is developed for Urban development department of Government of Maharashtra

Structure for dashboards showing ranking of cities



Similar to human development index (HDI), <u>urban</u> <u>development index</u> (UDI) is calculated using 83 indicators identified under 8 categories (dimensions):

- 1_Municipal Services,
- 2_Urban Equity,
- *3_Complaint Redressal,*
- 4 Citizen Services,
- 5_Urban Management,
- 6_Urban Finance,
- 7_Urban Health,
- 8_Urban Environment



National Rating for Sanitation

- □ In the first round, all cities with a population of 100,000 (Class-I Cities) were covered which accounted for 72% of the urban population
- No city in the green category, 4 cities were in the blue category, 229 cities in the black category and 190 cities in red category
- None of the cities is OD free
- □ **380 cities collect** and treat less than 40% of the **human excreta**

National Rating and Award Scheme for Sanitation for Indian Cities Ministry of Urban Development (GOI)



Table 2: City Color Codes: Categories

No.	Category	Description	Points
1	RED	Cities on the brink of public health and environmental 'emergency' and needing immediate remedial action	<33
2	BLACK	Needing considerable improvements	<34 ≤66
3	BLUE	Recovering but still diseased	<67 <u><</u> 90
4	GREEN	Healthy and Clean city	<91 ≤100

- GoI has instituted annual **RATING** award scheme to promote urban sanitation.
- Cities should seek improved
 PUBLIC HEALTH and
 ENVIRONMENTAL standards as two outcomes for its urban citizens
 need to plan and implement holistic CITY-WIDE sanitation plans
- Thereby INSTITUTIONALISE processes that help reach outputs pertaining to safe collection, confinement and disposal (including conveyance, treatment, and/ or re-use).

The **Top 4 cities** were :

- 1. Chandigarh
- 2. Mysore
- 3. Surat
- 4. NDMC

Blue category

Source: http://urbanindia.nic.in/programme/uwss/slb/SubNUSP.htm

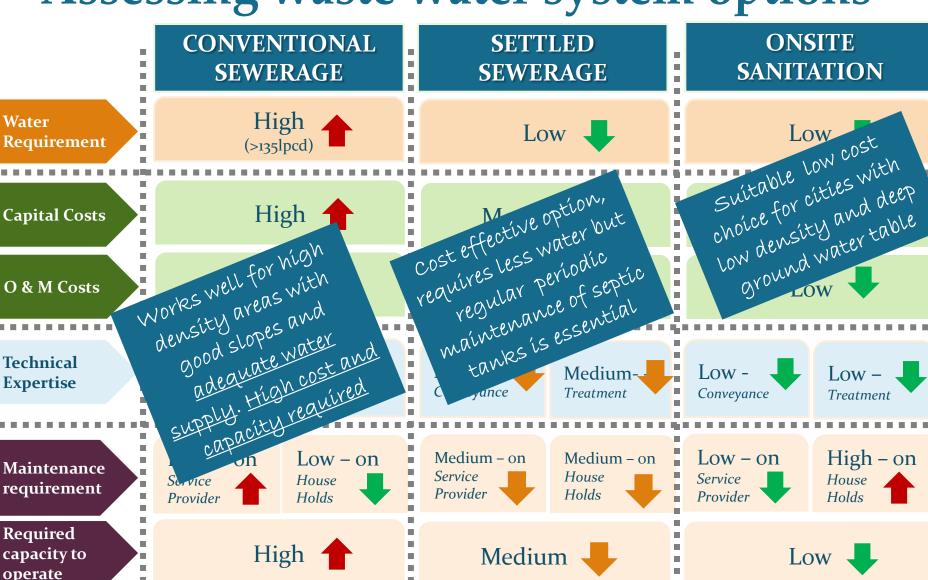
Support to local governments

Sanitation assessment framework



Goes beyond HH level access and incorporates full service chain

Assessing waste water system options

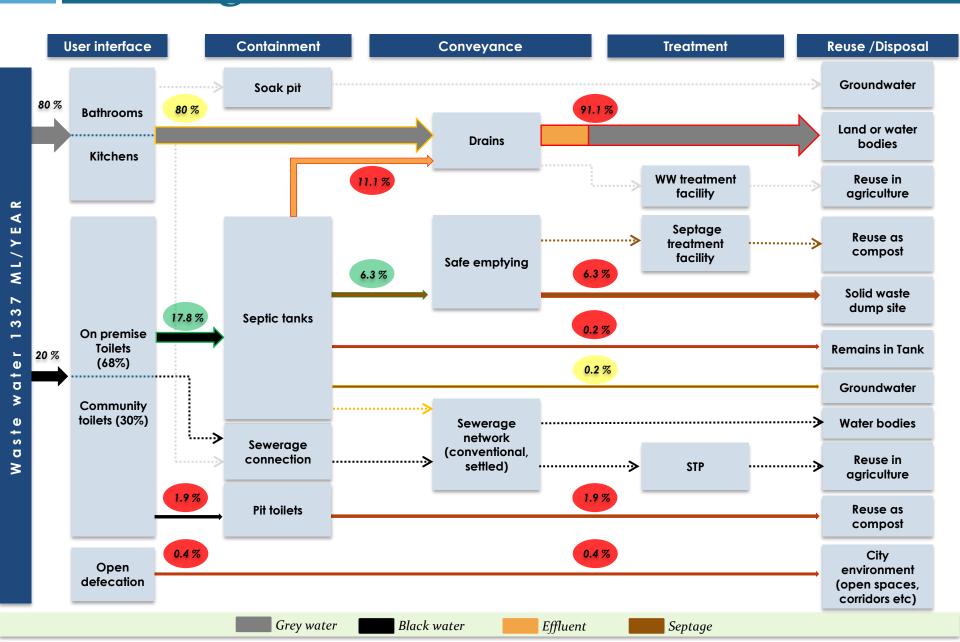


works well for high density areas with good slopes to minimize pumping. High systel cost and capacity required perio

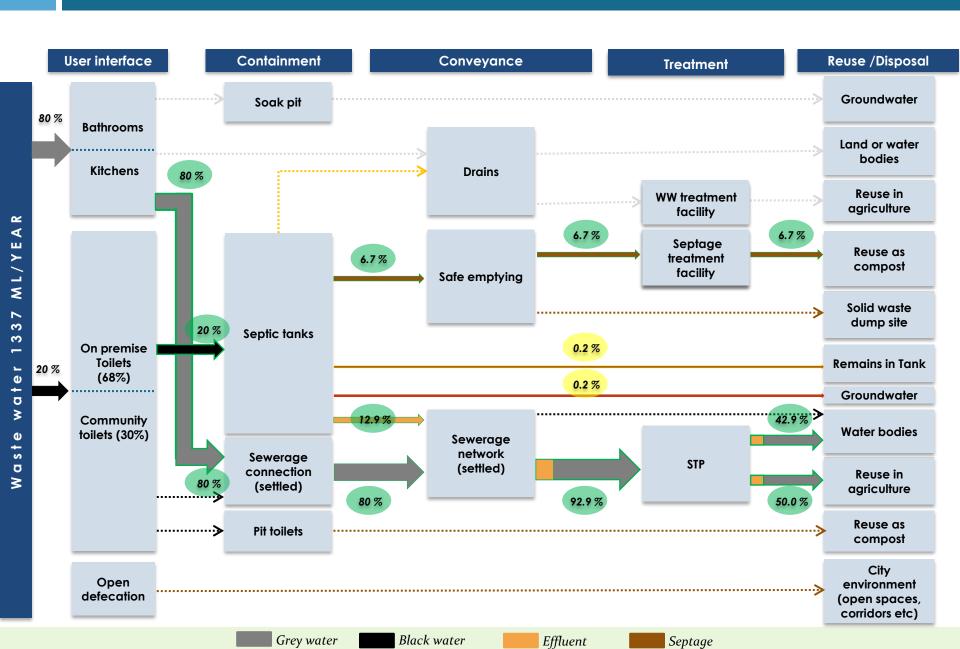
Cost effective option to conventional system, requires less water but regular periodic maintenance of septic tanks

Suitable intermediate low cost choice for cities with low density and deep ground water table

Existing Wastewater flows - Wai



Wastewater flows after CSP - Wai







PERFORMANCE ASSESSMENT SYSTEM PROJECT

Approach to Improvement Planning

Conventional Approach



Focus on achieving OUTPUTS

Starting point is an assessment of available grant funding – SUPPLY DRIVEN

Focus on developing INDIVIDUAL PROJECTS of various sectors

SANIPLAN Approach

'SERVICE' based approach



Focus on achieving OUTCOMES

Starting point is measurement of current performance and local priorities – NEED DRIVEN

Focus on developing integrated SECTORAL SOLUTIONS

Sanitation

High dependence on community toilets

Effluent from septic tanks let off in unscientific ways

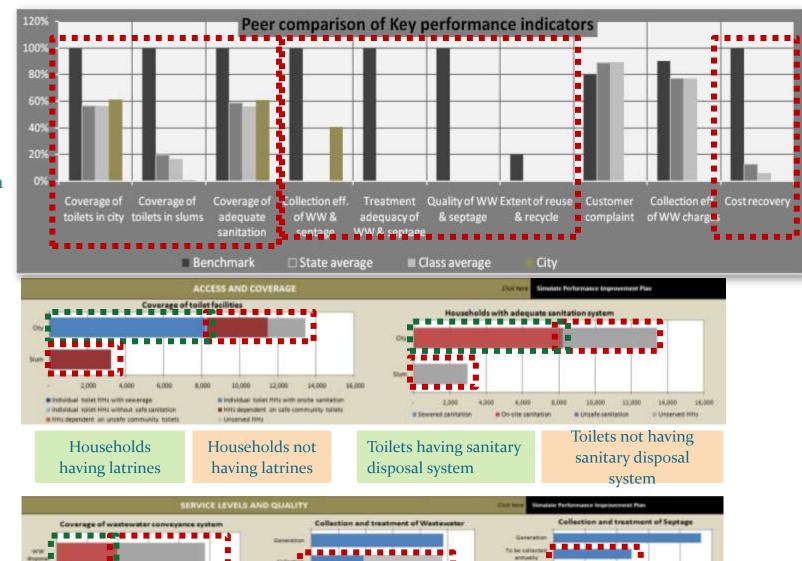
No waste water or septage treatment facility

No tax to recover costs incurred for the service

asses

Waste water collected

into soak-pits



Waste water conveyed through

open/closed drains, no treatment

Only part of septage is

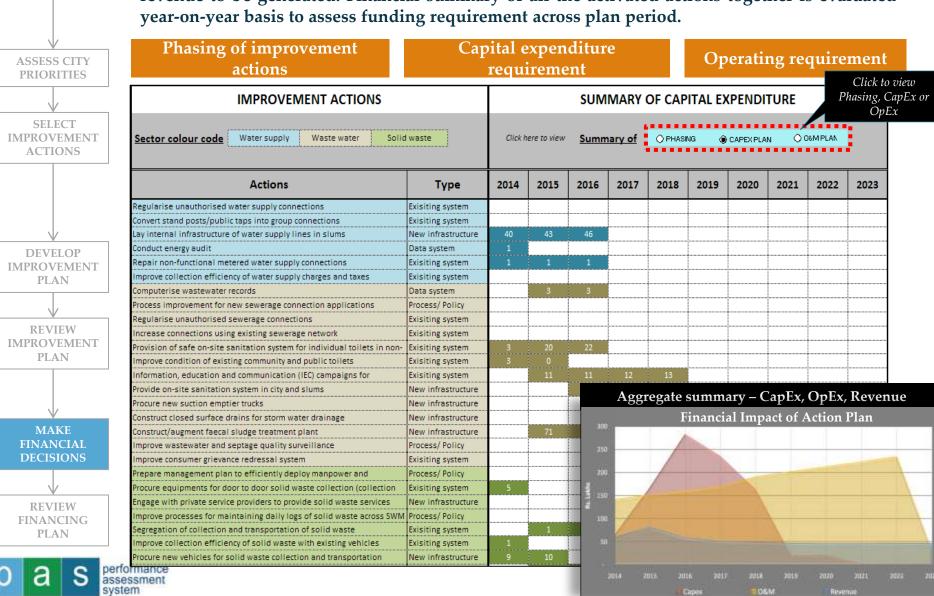
collected, and none treated

Financial implications of Action Plan

The financial implications of each activated action is reported in terms of capital expenditure required to implement the action, its operational and maintenance costs and additional revenue to be generated. Financial summary of all the activated actions together is evaluated year-on-year basis to assess funding requirement across plan period.

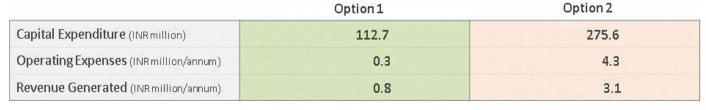
BASELINE

INFORMATION

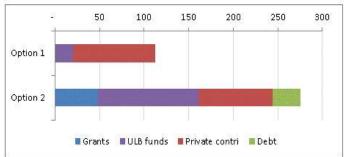


Comparing SANIPLAN Options

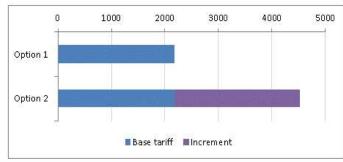
Expenditure Requirements and Implications







Required Tariffs (INR per HH)

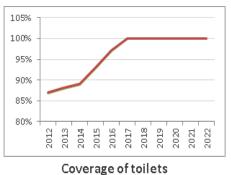


- Compares the capital and operational expenditures in the plan period
- Displays sources for capital funding for each option
- Also compares tariffs required to meet the operational expenses

Compares impact on services over the 10 year period through three SLBs; viz

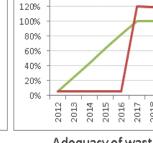
- Coverage of toilets
- Adequacy of waste water collection system
- Adequacy of wastewater treatment capacity

Impact on Service Levels





collection system



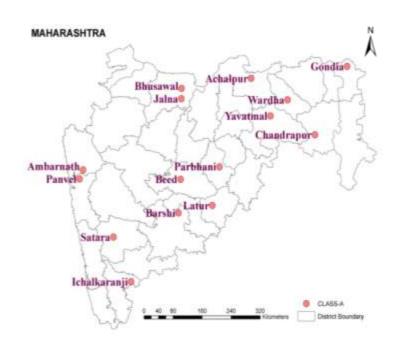
140%

Adequacy of wastewater treatment capacity





Support to small & medium towns for achieving ODF status



Support in development of PIPs to 15 Class A cities in Maharashtra. Focus on making these cities open defecation free (ODF) and exploring 24x7 water services.



Organized a workshop with 20 cities to discuss actions needed, challenges, financial requirements and role of elected representatives for achieving ODF

Field Survey and Focus Group Discussions









Possible Solutions to reduce Open defecation

Community Toilets



Are they appropriate solution ??



But are they affordable to all ??

Shared / Group Toilets

Adequate sanitation at home: Adequate sanitation facilities at home are those that effectively separate excreta from human contact, and ensure that excreta do not re-enter the immediate environment. Each of the following sanitation facility types is considered as adequate sanitation for monitoring progress toward the household sanitation targets, if the facility is shared among no more than 5 families or 30 persons, whichever is fewer, and if the users know each other:

- A pit latrine with a superstructure, and a platform or squatting slab constructed of durable material. A variety of latrine types can fall under this category, including composting latrines, pour-flush latrines, and VIPs.
- A toilet connected to a septic tank.
- A toilet connected to a sewer (small hore

Shared facilities are acceptable if:

- Shared among less than 30 users or 5 families
- 2. Users know each other

POST-2015 WASH
TARGETS AND
INDICATORS
JMP @:===== unicef@

Addressing the twin issues of space and affordability

Group Toilet is a toilet shared by 2 to 4 families residing in the close proximity. It is collectively owned by the families and use is controlled by them. Repair and maintenance of shared toilets is managed by the families.

Households that do not have space for construction of a toilet within their premises can construct a toilet that can be shared by up to 4 households, depending on the availability of common space in the proximity. This will also save on funds that each household will have to put in for construction of a toilet.



Improved Sanitation..!

Demand led own toilet scheme in cities

Support to Wai & Sinnar for developing Demand Based Own Toilet Schen

- Each household to be provided with a soluidy of DNR your per household for individual toilets or toilets shared by up to four households
- In our surveys, households expressed a willingness to contribute between DWL 4000 600s upfront for a toilet
- Given this willingness to pey households will be able to affind a toilet if -y 4 of them share a toilet

Scheme details	Number of households sharing a toller. Households (Subsidy - INR 5,000/HH)					
	4	3	3	-4		
Coot per toiler (in INR)	-98,000	-90,000	-36.500	-90,000		
Subsidy per todes provided by the ULB	5000	-65,000	45,800	-24,000		
Effective cost per HH	<25,800	140,000	~5.000	-3,500		

- Estimated willingness to pay upfront per household is -INR 400e 6000° implying that 3-4 households can come together to efford a toilet directly
- An assessment is being made of putential for communer financing through micro-finance institutions, commercial banks, credit cooperations, and self-help groups

Unlocking the latent demand through ULB subsidy scheme...

Implementation in Phases...

Note (a) Based on synthesis government schedule of term and local communic estimates, estimate includes one of supersystems and septic task (a) Based on any freeze group discussions with -ps households each in Visi and Timper

1. Dissemination of scheme and receiving applications

Introduce and Disseminate the scheme

- 1. Ward level meetings headed by the councilors
- 2. Through Newspapers
- 2. Advertisements at public places.
- 4. Announcements

Set up inquiry desks (ID) at prabbag level / city level

- 1. 5 inquiry deaks at 5 probhags (I desku team of 2) OR one deak at ULB office
- 2. Provide detailed information about the scheme to the citizens

Give out application forms

- 1. Interested households to collect application forms from ULB office
- 2. ULB staff to maintain records in the given format

Submission of filled and signed application forms

 Households to submit applications along with required documents. ULB to collect same and maintain records

2. Shortlisting of beneficiary

Assess and shortlist applications

- ULB to collate/ computerise data in the given format and develop a city level data base on applications received
- ULB to assess applications through deskwork to cetegorise/shortlist on the basis of their authenticity/fassibility

On ground inspection of shortlisted applications

 ULB to inspect on ground-possibility of construction of a toilet with septic tank as per given specifications/ standards

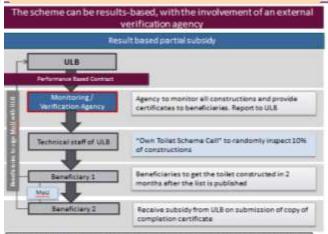
Finalise list of approved applications

 ULB to finalize list of approved applications based on deskwork and actual inspection.

Publish list of approved applications

 ULB to declare list of approved applications/ display at ULB office and publish in the newspapers that it is displayed at the ULB office

3. On-ground Implementation



Subsidy will be granted only if to liet is constructed within two months after the list is published

Exploring credit providers for financing

Selfhelp groups (SHGs)





- * Groups of 5-10 women of similar socio-economic background, that make loans to members at low interest rates
- · Loans are financed through member contributions supplemented with borrowing from banks

Micro-finance institutions (MFIs)

Annapurna Parivar

Survoday

Credit societies

Chaitanya Credit Cooperative Society











Commercial banks





- · Provide loans to economically weaker sections who do not have access to traditional banking
 - · Loans are usually given for income generating activities but could also be given for consumption. A periodic repayment needs to be made which is usually enforced through a peer liability model

- Jalaram Co-Op Credit Society Limited
- Autonomous association of people united voluntarily to meet their common economic needs through a jointlyowned and controlled enterprise
- The members make deposits and in turn loans are given out to those in need at reasonable rates of return
- Commercial banks accept deposits and make loans to individuals and business enterprises
- The lending is usually secured thorough a collateral but can also be unsecured
- · Repayment follows an EMI model with a defined rate of interest
- * Housing finance companies (HFCs) are financial institutions one of whose primary businesses is housing loans
- . HFCs vary in the stringency of collateral requirements, but several players cater to low income populations

Credit providers for financing own toilet scheme

Reach towards target population

- Do these institutions cater to our target population of households who lack access to own toilets?
- Are there significant barriers to membership or loan application that could affect their ability to serve these populations?

Local presence

- Do these providers have existing business operations in Wai and Sinnar?
- If not, are they interested in entering these towns?

Assessment of credit providers across various dimensions

Prior history and future interest in toilet loans

- Do these institutions have a previous history of providing loans?
- If not, what is their level of interest in providing such loans?

Capacity to make toilet

- Do these credit institutions have the financial strength and capacity to make toilet loans of a sufficient size?
- Are there any regulatory hurdles to making toilet loans?

Favorability of loan terms

What are the interest rates offered by these institutions for toilet or personal loans?

innovative financing in sanitation...

Workshop with MoUD, GoI



Exploring the possibility of attracting

CSR funds, Social Impact Investors

(using SIBs/DIBs) and strengthen the use of government funding through results-based funding mechanisms

Roundtable discussion with NHB



Reviewed the **constraints** in **scaling up** of **lending for household sanitation** and explored **possibility** of setting up a **Development Impact Fund** for Urban Sanitation

Looking at financing instruments for investment in outcomes

		← Sources of funding → → → → → → → → → → → → → → → → → → →								
Key Sanitation Outcomes	Possible Funding instruments	Governments	Bi and Multilateral donors	Foundations	Corporate CSR	Commercial banks/ FIs	Infrastructure finance companies	MFIs/SHGs	Impact investors	Potential beneficiaries
Open	Social impact bonds		✓	✓					✓	
Defecation Free City/ communities	Performance based challenge fund for cities/ communities	√	✓	✓	✓			✓	✓	✓
Fully sanitized city (all waste safely	PPP for integrated or unblundled contracts (FSM, public toilets, settled sewers, STPs)	✓			✓	✓	✓			✓
collected, treated and	Social impact bonds	✓	✓	✓	✓				✓	
reused)	Performance based (output based) grants to cities	✓	✓	✓						✓

Combination of traditional and innovative financing instruments

A new version of a development impact fund?

Possible structures at different levels

- National /state Development Impact Fund (DIF)
 - to mobilize debt funds for on-lending at affordable costs
 - to meet the support costs of potential lenders
- State / City sanitation fund (CSF)
 - to meet support costs for city governments
 - to provide partial subsidy to households

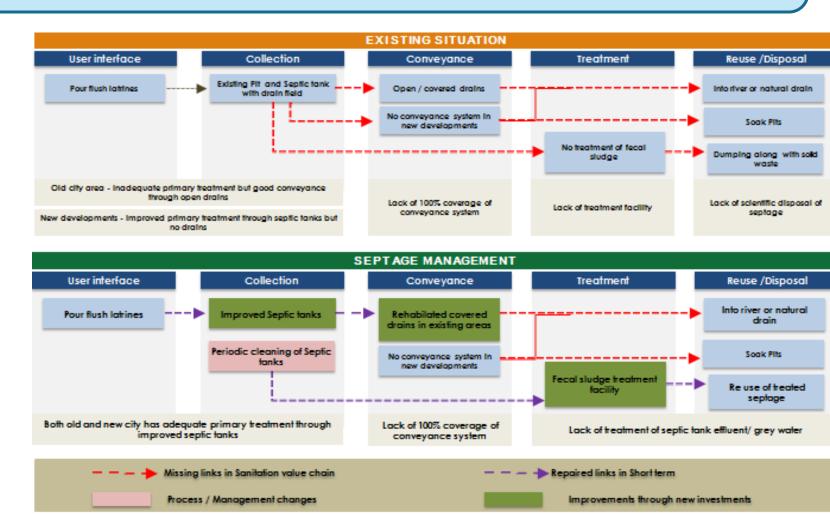


Key Focus

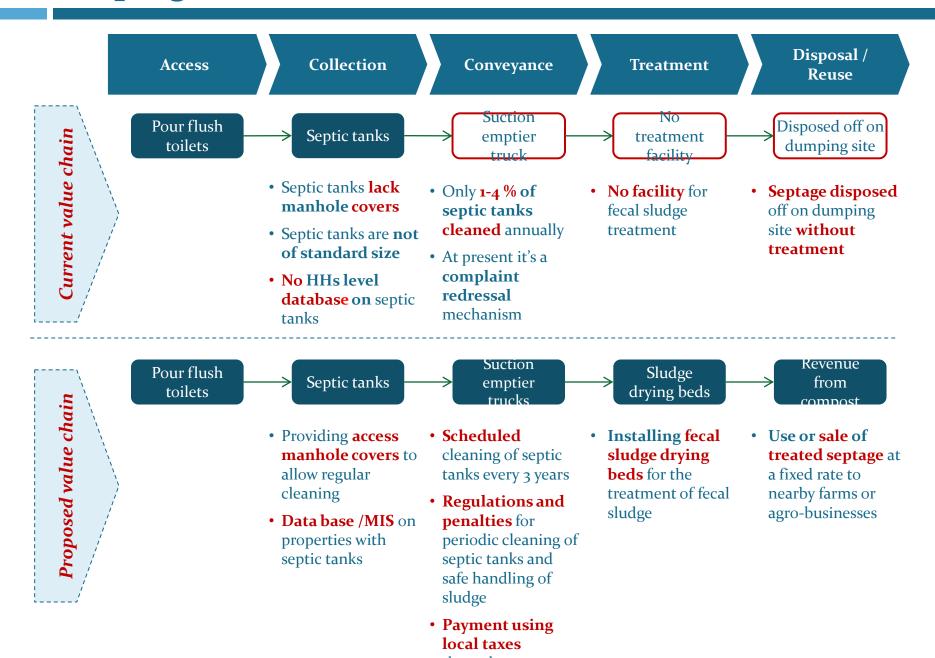
condition..

Improving

Improving onsite waste water management in the cities through low cost improvement actions

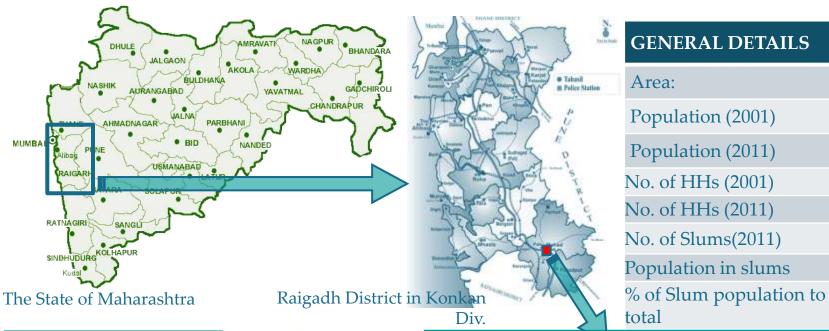


developing an end-to-end IFSM solution



Dissemination best practices

OPEN DEFECATION FREE MAHAD



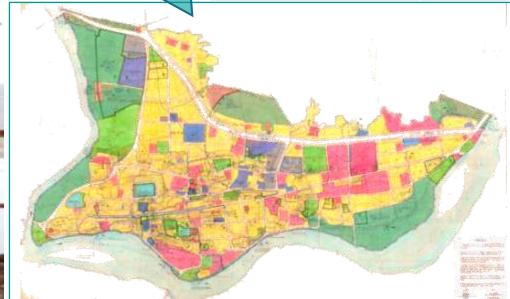
•	City of rains

- Beautiful surroundings and pleasant climate
- 80% roads concretized
- Famous for the **Drinking Water** Satyagraha of Dr. Babasaheb Ambedkar for Dalits at Chavdar Tale



Area:	4.07 km ²
Population (2001)	24, 276
Population (2011)	27, 531
No. of HHs (2001)	5,287
No. of HHs (2011)	6,369
No. of Slums(2011)	0
Population in slums	0

0



MAHAD: AN ODF CITY

Early 1980s

ODF Initiative undertaken by President of MMC

• Social awareness and pressure through a strategy of photographing, publishing names and levying fines on those found defecating in open

J

Late 1980s onwards

Creation of Toilet Infrastructure

- Private landowners willingly surrender part of land for community toilets
- Creating child friendly toilets, ensuring adequate seats and separate entry for women
- Making individual toilets compulsory for getting new building permissions in private premises

2007

Exhaustive "Toilet Survey"

• **Detailed information** on individual and community toilets – type, location, number, condition, ownership and waste disposal



2008

"Hagindari Mukta Yojana" (Open Defecation Free) Project initiated

- Zone-wise inventory of ODF sites and identification of people still practicing OD
- Repair, upgradation, reconstruction of community toilets in the city



2010 onwards

MMC Future Plans geared towards

- Support to construction of individual and community toilets
- 'Pay and Use' model for public toilets
- Service contract to private contractors for O&M of community toilet blocks
- •Levying sanitation charges under property tax

Strategies for Sustainability

- Moving towards individual toilets- Funds under Dalit Basti Sudhar Yojana
- Option of shared toilets wherever individual is not feasible.
- Sub-contracting maintenance of community toilets to avoid delay in complaint redressal
- Reconstruction of community toilet blocks that are too old/ dilapidated
- Introduction of sanitation/user charges in Municipal Bye-laws
- Additional pay and use toilet for market area and a toilet for girls school are proposed under 'Vaishishtyapurna Yojana'
- Innovative ideas/references for designs of comm. toilets

Key to Success

- Leadership
- Social pressure
- Initiatives and responses by MMC
- Priority to create physical toilet infrastructure- Expenses through municipal funds
- Attention towards O & M of community toilets
- Periodic surveys to identify additional demands if any. HH level survey in 2007.
- Strong support and response from citizens- mobilization of private lands- a unique arrangement

Recap

Incentivizing local governments requires

- Commitments on sanitation at higher levels (national and state governments – matched with some financial assistance
- Build accountability at local level
- > Demand based financial assistance programme at local level to ensure commitment of households
- > Technical Support to local governments is necessary
- > Sanitation ranking "name and shame" useful to bring issues to the fore, and make sanitation aspirational
- Dissemination of best practices as role models

Thank you